



Membership Terms & Conditions

- FONZ Members are entitled to unlimited entry.
- Memberships are valid for *up to 12 months*, and a discount is offered to existing Members if renewed or upgraded prior to expiry.
- Membership Cards are available to collect from Front Desk. (\$5 fee for Season Pass holders) Bring your purchase email and photo ID. Family Memberships include a card for each adult.
- Memberships are not transferable and Members are required to present their barcoded ticket or Membership Cards at Entry, along with photo I.D.
- Members will receive notifications by email, including newsletters and special member only offers & discounts.
- We do not issue new cards for Renewing Members. Replacement, lost or stolen cards will incur a \$5 fee.
- Members receive 15% discount at the Café & Gift Shop counters on presentation of their valid card (does not include ZooZizzle BBQ) & yearly Members also receive discounts at Jamala Wildlife Lodge.
- Silver and Gold Members must be present with guests to receive their Admission discount. For Tour/Encounter discounts, Membership number must be quoted at time of booking. Children under 4 accompanying a Member are a gold coin donation each visit.