



## Membership Terms & Conditions

- FONZ Members are entitled to unlimited entry.
- Annual Memberships are valid for up to 12 months, and a discount is offered to existing Members if renewed or upgraded prior to expiry.
- Membership Cards are available to collect from Front Desk. Bring your purchase email and photo ID. Family Memberships include a card for each adult.
- Photos must be on -file for members wishing to use the unmanned entry points.
- Memberships are not transferable and Members are required to present their Membership Cards at Entry. If no photo is on file they will also require photo ID.
- Members will receive notifications by email, including newsletters and special member only offers & discounts.
- We do not issue new cards for Renewing Members. Replacement, lost or stolen cards will incur a \$5 fee.
- Members receive 15% discount at the Café & Gift Shop counters on presentation of their valid card (does not include ZooZizzle BBQ) & yearly Members also receive discounts at Jamala Wildlife Lodge.
- Silver and Gold and Diamond Members must be present with guests to receive their Admission discount. For Tour/Encounter discounts, Membership number must be quoted at time of booking.
- Direct Debit memberships have a minimum term of 12 months